## Reply to Pre-bid queries received in the pre-bid meeting held on 08.01.2016 for 2<sup>nd</sup> Expression of interest (EOI) from the manufacturers of 15 mm dia water meters.

S.No	Clause/ page	NIT provision	Queries	Replies by DJB (Uniformly applicable to all bidders)
		N	l/s V.A.Valves	
1	Clause A/P-5	a) WATER METER ELIGIBILITY AND SELECTION CRITERIA:-  The water meter manufacturer shall submit details of meters /model offered i.e size, construction material etc. and one sample of each model of water meters for short listing them for further detailed examination / testing.	WATER METER  1) No of samples submitted along with EOI?	To submit one sample of each model along with EOI documents.
2	D/P-8&9	c) DOCUMENTS TO BE SUBMITTED ALONGWITH THE APPLICATION OF EOI:-  The documents mentioned at page no. 8&9 from serial no. 1 to 13.	2.) Documents to be submitted along with EOI?	To submit all the documents physically along with EOI in sequence as per EOI documents at serial no. 1 to 13.

	M/S DASMESH ENGINEERS(INDIA)					
3	Clause D/page - 9	SUBMISSION OF EOI:-  The EOI shall be submitted physically along with the documents cited above (in above sequence) and non- refundable processing fees of Rs. 5,000/- (Rupees Five Thousand only) though electronic submission.	<ol> <li>Whether to consider E/M deposited by the M/s Dasmesh before call of 2<sup>nd</sup> EOI.</li> <li>Are the agency who could not qualify 1<sup>st</sup> EOI, eligible for application in this EOI.</li> </ol>	It will be considered in 2 <sup>nd</sup> EOI.  Yes, they can apply in 2 <sup>nd</sup> EOI.		
	M/S ASSOCIATED PRECESION METAL WORKS					
4	Clause 4/page 11	Manufacture will enter into agreement with DJB to sell the meters directly or through dealers with in MRP i/c 5 years guarantee. Any violation shall be dealt seriously which will include de –panelling from registration.	Rate of water meter at which water meter is to sold in market.	Agency may sell water meter as per own decision but upto MRP price indicated on meter.		
5			Representative of M/s Associated Precesion Metal works raised the question that how the DJB will meet the demand of water meter of DJB consumers by only 3- empanelled agencies. Whereas these empanelled brands/	As per EOI		

			Models are also not available in market at present.	
	_	QUARRY OF I	N/S TOSHI WATER METER COMPANY RECEIVED BY EMAIL	
6	2 <sup>nd</sup> EOI	Date /time of opening Technical bid: 05.02.2015 at 3:05 PM.	A) Date /time of opening Technical bid:  05.02.2015 at 3:05 PM.  It is typing error and as 05.02.2016. Do opening Technical bid at 3:05 PM.	ate /time of
7	Clause D/page - 6	MATERIAL OF CONSTRUCTION:-  The internal pressure cup shall be made of low-ferrous brass not exceeding 0.02% Fe contents/Engineering plastic or any other suitable material to comply with the IS provisions and IP 68 protection class. The case of the meter shall be painted with thermal painting externally and internally. The internal painting materials should be of food grade material /safe for human uses and not affect human health (Health certificates should be including in the bidding documents).	B) Under material of construction part d, kindly clarify which authority will issue health certificate.  The manufacturer wh parts/material shall certificates along documents.	
8	2/page - 8	SELECTION CRITERIA:  The selection of water meter will be done on the basis of overall documents/certificates and lab testing performance .The sample water meters to undergo Accuracy, lifecycle /endurance test and IP - 68 class tests at FCRI,Palakkad, Kerala only and the	C) As per FCRI they do not have provision of IP 68 they get IP68 test outsource, so please suggest some another agency.  As per EOI condition tested from FCRI only	•

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		cost of testing to be borne by the bidders. The		
		eligible manufactures shall be informed in writing,		
		within period of one month, along with dates for		
		further submission of samples for testing.		
		<b>3</b>		
		<ol> <li>Lab Testing: The lab testing shall include</li> </ol>		
		following tests as IS -779 standards. The		
		same will be conducted at FCRI, Palakkad,		
		Kerala.		
		i) Accuracy, lifecycle and endurance		
		testing of water meters.		
		testing of water meters.		
		ii) IP 68 testing of water meter.		
		iii) Any other test required/specified by		
		IS.		
9				
9		All meters will be given guarantee for a minimum		K. No. is water connection no. of
	Clause -	period of 5 years from the date of selling. Each	D) Kindly explain that what is K.No. of	consumer allotted by DJB, against
	1/page -	Guarantee card will indicate address/K.No. of	consumer.	which water meter will be sold to
	11	consumer and unique ID of the meter issued to the		consumer by the agency.
		purchaser /consumer who will submit a copy of the		
		same to the DJB at the time of installation.		

Clause - 3 /page - 11	Manufacturer will provide a toll free no. for consumer, where consumer may register their complaints. Manufacturer will also facilitate consumers testing of water meters at designated workshop in Delhi setup by him or in collaboration with other manufacturers/existing labs. A nominal fixed fee as decided by DJB/as per DJB policy shall only be payable by the consumer to the lab for testing. In case meter is found defective, testing charges deposited by the consumer to the lab shall be refunded and meter repaired/ replaced free of	E) We cannot setup designated workshop in Delhi for testing of water meter but in this case as we are already giving guarantee of 5 years and a test certificate, and if there is any doubt to customer he can contact us at our toll free number or email us the query. Opening of test lab may not be feasible for new manufacturers. As we can control quality in house at our factory not at outstation lab.	facility on the collaboration manufactures had free no. in Delhi up after appethrough this EO
	3 /page -	consumer, where consumer may register their complaints. Manufacturer will also facilitate consumers testing of water meters at designated workshop in Delhi setup by him or in collaboration with other manufacturers/existing labs. A nominal fixed fee as decided by DJB/as per DJB policy shall only be payable by the consumer to the lab for testing. In case meter is found defective, testing charges deposited by the consumer to the lab shall be refunded and meter repaired/ replaced free of	Clause - 3 /page - 11  Manufacturer will provide a toll free no. for consumer, where consumer may register their complaints. Manufacturer will also facilitate consumers testing of water meters at designated workshop in Delhi setup by him or in collaboration with other manufacturers/existing labs. A nominal fixed fee as decided by DJB/as per DJB policy shall only be payable by the consumer to the lab for testing of workshop in Delhi for testing of water meter but in this case as we are already giving guarantee of 5 years and a test certificate, and if there is any doubt to customer he can contact us at our toll free number or email us the query. Opening of test lab may not be feasible for new manufacturers. As we can control quality in house at our factory not at outstation lab.

The manufacturer has to set up the facility on their own or in collaboration with the manufactures having labs and toll free no. in Delhi or proposing to set up after approval from DJB through this EOI.

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