



**PRESS RELEASE
DELHI JAL BOARD**

Public Relations Office, Delhi Jal Board, VarunalayaPh-II, Karol Bagh, New Delhi-110005

Email : prodjb2018@gmail.com , prodjb115@gmail.com Landline : 011-23516261

For favour of publication:

Dated: 15-04-2020

As preventive measure to contain the spread of novel Coronavirus (Covid-19), DJB is following social distancing norms and avoiding direct public interaction.

Further, below given pointers have been decided today in a meeting chaired by Sh. Parasram, Director Revenue, DJB :-

1. To raise water bills calculated on consumption pattern during last bill rounds consumption/reading status as per record subject to adjustment on actual reading basis in subsequent billing cycle. Consumer may also bill himself on actual reading basis as per meter through DJB mobile app-mSeva.
2. SMS of the water bill will be sent on registered mobile no. of the consumers.
3. Consumers can avail the facility to view bill at DJB customer portal www.djb.gov.in and at DJB mobile app-mSeva.
4. Consumers may pay water bills through online modes during lockdown period as under :
 - a. DJB customer portal www.djb.gov.in
 - b. DJB mobile app-mSeva
 - c. NEFT/RTGS mode.
 - d. Any online agency approved under approved Bharat bill payment System (BBPS) viz. Paytm, Amazon, Google Pay, Airtel, free charge, mobikwik, Phonepe, Tech Process, Bill Desk, Banks website etc.
