



DELHI JAL BOARD  
OFFICE OF THE DIRECTOR (REVENUE)  
VARUNALAYA PHASE-II, KAROL BAGH, NEW DELHI

**Most Urgent**



NO.DJB/DOR/Public Notice/2019/8573

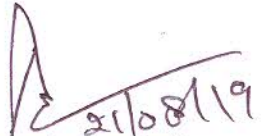
Dated : 21-08-19

**Subject:- Uploading of important 'Public Notice'**

Please arrange to upload the enclosed 'Public Notice' on DJB website immediately for awareness of consumers of Delhi Jal Board.

Encl: As above

**EE(EDP)**

  
(Naresh Kumar)  
Jt. Director Revenue(HQ)

## PUBLIC NOTICE

The Revenue Department of Delhi Jal Board (DJB) is responsible for Billing and Collection of Water /Sewer Charges alongwith other related issues. To provide improved services to its consumers in terms of efficiency, speed etc. DJB is moving/shifting from Revenue Management System (RMS) 1.0 to RMS 2.0. This migration activity will require down time for data migration and other related activities. It has, therefore, been decided to have a planned down time of Revenue Management System from 23-08-2019 to 30-08-2019. During this period, all billing, collection, new requests and grievance related online services including Cash Counters at Zonal Revenue Offices, will not be available to our consumers. Consumers having due date of bill payment during the aforesaid period will automatically stand extended upto 9<sup>th</sup> September 2019, without any late payment surcharge or consumers can make payment at Kiosks available at Zonal Revenue Offices.

Off-line activities in all Zonal Revenue Offices will however, continue. For any off-line information e.g. addresses of Zonal Offices, contact details of officers, etc. consumers may continue to dial 1916.

Inconvenience to the citizens of Delhi during the above period is highly regretted.

Director (Revenue)  
Delhi Jal Board