

IMPORTANT



OFFICE OF DIRECTOR REVENUE
DELHI JAL BOARD: GOVT. OF NCT OF DELHI
VARUNALAYA PHASE-II, KAROL BAGH
NEW DELHI-110005



No.DJB/DOR/2018/ -1674

Dated : 07.03.2018

INSTRUCTIONAL ORDER

Delhi Jal Board has reduced the timelines of sanction of new water and sewer connections to 15-days. The step by step procedure was circulated vide Instructional Order NO.DJB/DOR/2017/733-898 dt 27 Jan, 2017 (Copy enclosed).

Due to introduction of various schemes, large numbers of new applications have been received in Zonal Revenue Offices. In order to issue new connection on first come first serve basis and to bring uniformity, the process of ARN generation and bill generation was centralized at Headquarter.

The new water and sewer connections for Commercial/Industrial properties are being monitored by Government of India under Ease of Doing Business and World Bank Team will review the performance soon. An Advisory has also been issued through Member (Drainage/Water) for ensuring 15-days timelines.

In order to eliminate delays, it has been decided that files of Commercial/Industrial/Institutional connections will be processed at zonal offices, henceforth, i.e., ARN and KNO will be generated at Zonal Revenue Office only.

ZROs/EEs are, therefore, directed to ensure completion of whole procedure upto new KNO bill generation well within 15-days timeline, without any exceptions.

For strict compliance please.

End : As above

All EEs/All ZROs

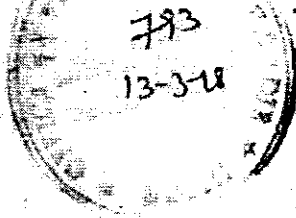
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2. Member (A) / Member(F) / Member(S) / Member (Dr.)
3. All Chief Engineers
4. Director (F&A) / Director (A&P) / Secretary, DJB
5. All Jt. Directors (Revenue) / All Dy. Directors (Revenue)
6. M/s TCS / M/s Wipro : for information and necessary action.
7. Guard File.

(Nidhi Srivastava)
Director (Revenue)

Director (Revenue)

A2



PM
CNO (w)
1-1/12/18