



Dated: 06/12/2017

No. DJB/CE(Water)Project/2017/273

INSTRUCTIONAL ORDER

Subject : Abolition of limit of 10 water connections in a single property.

Delhi Jal Board vide its resolution no. 465 dated 29.09.2017 has approved to abolish the limit of 10 water connections in a property / premise. The said decision will be implemented as per following guidelines:-

- i) In the property / premise having more than 10 dwelling units, connection through loop line / branch line will be provided to the extent technically feasible. Concerned Executive Engineer of the Maintenance Wing will decide the size of loop line / branch line and thereafter water connection to the said property / premise will be sanctioned by the respective Zonal Revenue Officer.
- ii) On receipt of water connection request(s) for property / premise having more than 10 dwelling units, the concerned Zonal Revenue Officer will forward the same to the concerned Executive Engineer (Maintenance), who will record technical feasibility and size of loop line / connection to be sanctioned and return the file to the Zonal Revenue Officer.
- iii) On receipt of technical clearance from the concerned Executive Engineer (Maintenance), Zonal Revenue Officer concerned would process the case for sanction of new water connection of size given by the Executive Engineer (Maintenance).
- iv) After sanction of new water connection, an intimation would be sent to the concerned Executive Engineer (Maintenance), who will lay the required loop/ branch line for the said property / premise without any cost to the consumer. Executive Engineer (Maintenance) will also be responsible for maintenance of the said loop/branch line, which will be property of Delhi Jal Board.
- v) In the case(s) where more than 10 dwelling units exist in a property / premise and for any reason any authorized / unauthorized water connection exist and new water connection is applied for by the remaining dwelling units, the request for new water connection when received will be forwarded to the concerned Executive Engineer (Maintenance) who will take a decision as to whether a separate loop/ branch line is to be provided to the remaining dwelling units (alongwith size of loop/ branch line) or all existing connections in the said property / premise be shifted to the loop/ branch line to be laid by the Executive Engineer (Maintenance) and in either situation the Executive Engineer (Maintenance) will again specify the size of the loop line.
- vi) Once the water connection is sanctioned and intimation is forwarded to the concerned Executive Engineer (Maintenance), loop/ branch line will be laid by the respective Zonal Engineer on priority.
- vii) Each consumer who gets a water connection in such property / premise, either directly or through loop/ branch line will be required to have separate water meter and will be billed as per reading and if not will be billed as per policy average.

viii) It may be further clarified that the above rules / guide lines will not be applicable in following cases where Bulk Connections would continue to be sanctioned as per existing policy of the Board:-

- a) Group Housing Societies.
- b) Institutions / Govt. Schemes.
- c) DDA Schemes where Bulk Connection already sanctioned.
- d) In property / premise where height of the building is more than 15 mtrs.
- e) Any other area which may have technical issue may be brought to the notice of Member (WS) / Director (Rev) for suitable decision based on merits of the case.

For strict compliance by all concerned. Any violation may attract action against the defaulting officials as per rules.

The above decision / guide lines are being issued in anticipation of the confirmation of the Board Minutes and with the approval of the Competent Authority.


Chief Engineer (W) Project.

Copy to information and necessary action to :-

1. PS to Chairman, DJB for kind information.
2. Vice Chairman, DJB for kind information.
3. Members of the Board DJB for kind information.
4. Secy. To CEO DJB for kind information.
5. Member (A)/Member (Fin.)/Member (W)/Member (Dr)
6. All Chief Engineers
7. Director (F&A)/Director (A&P)/Director (Rev.)/Secretary (DJB)
8. All Area Jt. Directors (Rev.)/All Dy. Directors (Rev.)
9. Jt. Director (F&A)-Rd/Dy. Director (Vig.)
10. All ACs./All AGs.
11. All S.Es. (Maintenance)/All E.Es. (W/S/R)
12. All ZROs are directed to take action accordingly.
13. A.O. (PR) : for necessary Press Release.
14. EE(EDP) : for uploading on DJB Website.
15. Project Director, M/s. TCS, 6th Floor, Varunakaya Building-II for necessary modification in application software.
16. Guard File.

Copy for further information to :-

1. Pr. Secretary (UD), Govt. of NCT of Delhi, Delhi Secretariat, 9th Floor, New Delhi-110002.
2. Asstt. Director (Water), Govt. of NCT of Delhi, Deptt. of UD, Delhi Secretariat, 10th Floor, New Delhi-110002 in continuation to Notification No. F.16(496)/UD/W/15/436-442 and F.16(498)/UD/W/15/443-449 dated 26.06.2015.


Chief Engineer (W) Project.