



**IMPORTANT**

**DELHI JAL BOARD: GOVT. OF NCT OF DELHI  
OFFICE OF THE DIRECTOR(REVENUE)  
VARUNLAYA PHASE-II, KAROL BAGH, NEW DELHI**

**OFFICE ORDER NO. 10**

**DATED: 17-2-2016**

**ADVISORY**

It has been observed that a large number of DJB's consumers file petitions in various Courts e.g. Consumer's Forum, Lower Court and High Court etc. for their grievances. While going through the Court case files, it has been noticed that concerned ZROs and their staff take the Court cases in casual manner without providing factual status or correct rule position, in order to safeguard the interest of the Board. Besides this, in many cases ZROs or their representative do not appear in the designated Court, on the date of hearing of case, due to which, in many of the cases, Courts have ordered levy of penalty/fine on DJB which is a serious matter of concern.

2. All ZROs are, therefore, advised to take up all Court cases seriously and provide factual status or correct rule position in time and defend the case in favour of Board. In case, any laxity is observed and penalty on DJB is found to have been imposed due to deficiency on part of ZRO and/or his/her staff in any Court, the penalty amount will be recovered from the salary of the defaulting official/officer(s).
3. This may be noted for strict compliance.

*Nidhi*  
(Nidhi Srivastava)  
Director(Revenue)

**No.DJB/DOR/Estt/2016/2006 to 2075**

**DATED : 17-2-2016**

**Copy to:**

1. Member(Finance): for kind information.
2. All JDs/DDs/EEs(W/S/R)/ZROs: for strict compliance.
3. Office Order Book.

*Nidhi*  
Director(Revenue)

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