

IMPORTANT

**DELHI JAL BOARD
OFFICE OF THE DIRECTOR (REVENUE)
VARUNALAYA PHASE-II, KAROL BAGH, NEW DELHI**


No. DJB/DOR/Water Bills/2015/ **2508 to 2550**

Dated: 30.03.2015

INSTRUCTIONAL ORDER

Few instances have come to the notice of the undersigned that water bills of huge amount are being delivered to the consumers inspite of the standing instructions issued from time to time that water bills having payable amount of Rs. 25,000/- or more in domestic category should not be delivered to the concerned consumers without proper scrutiny before its delivery. These lapses on the part of the field staff not only harass the concerned consumer but also tarnish the image of the DJB.

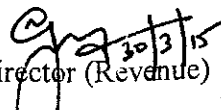
Therefore, all field Jt.Directors / Dy.Directors / ZROs are once again directed henceforth, not a single water bills of domestic category having payable amount of Rs. 25,000/- or more should be delivered to the concerned consumer without proper scrutiny of the water bill at zonal level. All Meter Inspectors and Meter Readers be instructed, accordingly. Any such case, if noticed after issue of this instructional order, will invite disciplinary action against the defaulting officer/official. This has to be strictly complied with.


(Arnit Satija)
Director (Revenue)

1. All Field Jt.Directors(Revenue)
2. All Field Dy.Director(Revenue)
3. All Zonal Revenue Officers

Copy to:

1. Secy to CEO for kind information of the CEO.
2. Member(Finance): for kind information.
3. JD(R)HQ/DDR(HQ)/ZRO(HQ): for n.a.
4. PS to DOR: to copy for record.
5. Guard File.


Director (Revenue)