

# SUMMER BULLETIN

## 06.05.2024

### WATER PRODUCTION-1002.78 MGD

S. No.	Name of WTP	Capacity (In MGD)	Actual Production (In MGD)	Remarks on reduction in production (if any)
1	Haiderpur	216	241.44	
2	Sonia Vihar	140	142.90	
3	Wazirabad	131	134.77	
4	Bhagirathi	110	111.52	
5	Chandrawal	94	99.95	
6	Dwarka	50	52.06	
7	Nangloi	40	43.97	
8	Okhla	20	21.16	
9	Bawana	20	20.01	
A	Production from WTPs	821	867.78	
B	Ranney Wells & Tube Wells	135 (Tentative)	135	
	Total	956	1002.78	

❖ Actual production of water was 1002.78 MGD which is 46.78 MGD more than the actual capacity

### WATER QUALITY TEST-1007 Tests

S. No.	Name of Plant/area	Sample Collection within WTP		Sample Collection outside WTP		Area/ Location	Remarks
		Satisfactory	Un-Satisfactory	Satisfactory	Un-satisfactory		
1	Wazirabad	76	Nil	36	03	H.no. 1132 Samosan Gali Farash Khana H.no. 1163 Samosan Gali Farash Khana H.no. 1162 Samosan Gali Farash Khana	-
2	Haiderpur	168	NIL	68	3	H.NO. WZ-78, MUKHRAM PARK EXTN. H.NO. WZ/H5/A1, SANT NAGAR EXTN. TILAK NAGAR H.NO. S2/23, OLD MAHAVIR NAGAR	-
3	Chandrawal	48	NIL	-	-	-	-
4	Bhagirathi	48	NIL	60	NIL	-	-
5	Sonia Vihar	24	NIL	-	-	-	-
6	Greater Kailash	-	-	34	Nil	-	-
7	Okhla	36	NIL	39	NIL	-	-
8	Nangloi	08	NIL	65	NIL	-	-
9	Nangloi Water Supply	24	NIL	114	NIL	-	-

10	Dwarka	32	NIL	76	04	H. No. RZ-55/1 gali no 5 kailashpuri palam H. No rz 3c gali no 2A kamal park west sagarpur H. No. Rz-51 street no 6 sai baba mandir kailashpuri H. No. Rz 10b/12A gali no 2 kailashpuri	-
11	Bawana	24	NIL	-	-	-	-
	<b>Total</b>	<b>488</b>	<b>-</b>	<b>509</b>	<b>10</b>		
	<b>Grand Total</b>	<b>1007</b>					

❖ 1007 Samples were taken which is 7 samples more than the target of 1000 samples.

## 1916 Toll Free Number Daily CRM Complaint Report

Category	Complaint Registered on 03.05.2024	Complaint Resolved	Complaint Pending	Resolved Within TAT
<b>Sewer</b>	452	201	251	201
<b>Tanker</b>	93	19	74	19
<b>Water</b>	430	161	269	161
<b>Total</b>	<b>975</b>	<b>381</b>	<b>594</b>	<b>381</b>

Complaint	Complaint Count
<b>Sewer</b>	<b>452</b>
Pits on Road sewer / Road construction sewer	3
Repairing Manholes Cover	28
Sewer Blockage / Overflow/leakage	409
Sewer Garbage	12
<b>Tanker</b>	<b>93</b>
Water Tanker Required	89
Water Tankers- Missed Trip	4
<b>Water</b>	<b>430</b>
Dirty water (Contamination)	134
Leakages of Water Pipe Line	23
Low Pressure of Water	18
No water	234
Pits on road/Road construction	3
Short Supply of Water	13
Wastage of Water	5
<b>Grand Total</b>	<b>975</b>

CE/NODAL OFFICER (SAP)