

SUMMER BULLETIN

05.05.2024

WATER PRODUCTION-1004.31 MGD

S. No.	Name of WTP	Capacity (In MGD)	Actual Production (In MGD)	Remarks on reduction in production (if any)
1	Haiderpur	216	241.67	
2	Sonia Vihar	140	142.95	
3	Wazirabad	131	134.70	
4	Bhagirathi	110	112.25	
5	Chandrawal	94	99.76	
6	Dwarka	50	51.89	
7	Nangloi	40	44.84	
8	Okhla	20	21.19	
9	Bawana	20	20.06	
A	Production from WTPs	821	869.31	
B	Ranney Wells & Tube Wells	135 (Tentative)	135	
	Total	956	1004.31	

❖ **Actual production of water was 1004.31 MGD which is 48.31 MGD more than the actual capacity**

WATER QUALITY TEST-1047 Tests

S. No.	Name of Plant/area	Sample Collection within WTP		Sample Collection outside WTP		Area/ Location	Remarks
		Satisfactory	Un-Satisfactory	Satisfactory	Un-satisfactory		
1	Wazirabad	76	NIL	58	02	H. No. B-33/8, Ramesh Nagar H. No. 33/4, Ramesh Nagar	-
2	Haiderpur	168	NIL	101	03	H.No. D 613 Sector 1, Avantika H.No. D 614 Sector 1, Avantika H. No. A 366, Madi Pur	-
3	Chandrawal	48	NIL	-	-	-	-
4	Bhagirathi	48	-	60	04	H.No C-29,C-28 Gali-5 West Jyoti Nagar Extn. Shahdara H.No F-100, F-98 Gali -10 West jyoti Nagar Shahdara	-
5	Sonia Vihar	24	-	-	-	-	-
6	Greater Kailash	-	-	40	01	H.No 83-A , Ram colony, Chhattarpur	-
7	Okhla	36	-	50	Nil	-	-
8	Nangloi	08	NIL	59	NIL	-	-
9	Nangloi Water Supply	24	NIL	116	NIL	-	-
10	Dwarka	29	Nil	68	Nil	-	-
11	Bawana	24	NIL	Nil	Nil	-	-
	Total	485	-	552	10		
	Grand Total	1047					

❖ **1047 Samples were taken which is 47 samples more than the target of 1000 samples.**

1916 Toll Free Number Daily CRM Complaint Report

Category	Complaint Registered on 02.05.2024	Complaint Resolved	Complaint Pending	Resolved Within TAT
Sewer	437	213	224	213
Tanker	106	36	70	36
Water	528	244	284	244
Total	1071	493	578	493

Complaint	Complaint Count
Sewer	437
Pits on Road sewer / Road construction sewer	1
Repairing Manholes Cover	19
Sewer Blockage / Overflow/leakage	399
Sewer Garbage	18
Tanker	106
Water Tanker Required	100
Water Tankers- Missed Trip	6
Water	528
Dirty water (Contamination)	175
Leakages of Water Pipe Line	22
Low Pressure of Water	8
No water	293
Pits on road/Road construction	5
Short Supply of Water	19
Wastage of Water	6
Grand Total	1071

CE/NODAL OFFICER (SAP)