

**OFFICE OF THE FIRST APPELLATE AUTHORITY UNDER RTI ACT-2005
ROOM NO. 512 : VARUNALAYA PHASE-II : KAROL BAGH : NEW DELHI-5**

For this order visit Customer Section at : www.delhijalboard.nic.in

No : DJB/FAA-RTI/DOR/Appeal No. 1744/2016/ 11 380 Dated : 21/11/16

In the matter of :

Ms. Chitra Behl,
D-12/125, Sector-07,
Rohini-110085

Respondent:

PIO/Dy. Director (Rev)N/NW

ORDER

This order will dispose off an appeal received on 27.09.2016 filed by Ms. Chitra Behl under Section 19(1) of RTI Act-2005.

The matter was taken up for hearing on 25.10.2016. Present Ms. Chitra Behl, appellant and Smt. Neelam Behl, APIO/ZRO(NW)-II for PIO. The APIO stated that the information has been provided to the appellant but the appellant stated that she is not satisfied. On enquiry it was observed that basically the appellant who is a tenant in this property has grievance regarding billing. She stated that she is frequently receiving water bill in a gap of 20-25 days. She has also received the bills for the period when the premise was not in use. The APIO stated that bills are being issued on consumption basis. The PIO, who is Dy. Director of the area, is directed to look into the matter and resolve the issue as per DJB policy within 15 days of issue of this order.

In the light of above the appeal is accordingly disposed off.

In case, the appellant is not satisfied with the orders of First Appellate Authority / information provided to him by the PIO after passing order by the FAA, he may approach the CIC for getting the information as required by him at the address mentioned below :-

Central Information Commission,
2nd Floor, 'B' Wing, August Kranti Bhawan,
Bhikaji Kama Place, New Delhi-110066.

Sd/-
(NIDHI SRIVASTAVA)
FIRST APPELLATE AUTHORITY

Copy for information and necessary action to :-

1. Ms. Chitra Behl, D-12/125, Sector-07, Rohini-110085
2. PIO/Dy. Director (Rev) N/NW
3. APIO/ZRO((R)-NW-II-Rohini
4. PRO(W) with the request to get uploaded this order on DJB website

PRO *W*
Sr steno

Nidhi
FIRST APPELLATE AUTHORITY

1752

03/11/16