

**Subject:-Reply of queries for ‘Providing and running mechanized vehicles for collection, transportation and disposal of the Septage of septic tanks to the designated STPs/ SPSs in Delhi’ received from the aspirant bidders on 25.04.2023.**

Sr . N o.	Description in EOI	Query	Reply
Agency :- <b>M/s Sara Plast Private limited</b>			
1.	The agencies have to recover the charges from the beneficiaries directly on the App or in physical form with information to DJB. The agencies will decide the user fee in consultation with DJB.	The collection amount for per Litre of Sewage collected and disposed has to be standardized. It is a challenge as the demography of every zone In Delhi is unique e.g., The area of the Zones, the distance of STPs/SPSs from the population cluster. These all matter while calculating the pricing.	DJB has already notified the charges based on distance between the user area and the nearest STP/SPS. However, this can be revised in consultation with the agency after award of work . The charges will be escalated on 1 <sup>st</sup> April of every financial year based on WPI and CPI.
2.	Delhi Jal Board intends to appoint agencies having required similar experience, trained man power to provide and run technological App based mechanized vehicles	The App developed should also be one for all the vehicles as it is not practical to have different Apps for different number of vehicles for each vendor. As DJB needs all the tracking data from the App, its needs to pay the amount used for creating and implementation of the App. The cost of creating & operation of Control Room also needs to be covered by DJB as the it seeks control over the tracking of the vehicles.	Delhi Jal Board has already appointed an agency to track the movement of the vehicles from user location to DJB SPS/STP. The app can also be developed by DJB which will be uniform for all the agencies.

3.	-----	<p>The illegal discharge by the other illegal vehicles has to be dealt with firmness. Laws alone cannot protect the interests of the Vendors and DJB. The challans should be supported by legal magistrate, as in, the magistrate can summon the illegal discharge vehicle owner/driver and the user for which the suction was done. It may take some time for the execution to be implemented in a practical manner. Till then DJB should pay at least some amount per litre of suction to protect the interest of the Vendor.</p>	<p>Delhi Jal Board has approved the revised penalties for unauthorized dumping. Further, DPCC has circulated the same for further action.</p> <p>The idea of challans in the court of Metropolitan Magistrate like UA connections in water wing of DJB is well taken.</p> <p>The agencies have to collect the fixed user charges from the users directly. All support will be provided by DJB.</p>
4.	There are 1799 unauthorized colonies in Delhi out of which the sewerage network has been laid and commissioned in 747 U/A colonies. The work is in progress in 573 U/A colonies. As far as, the waste disposal from the septic tanks in un-sewered colonies is concerned, Delhi Jal Board framed the "Delhi Water Board Septage Management	<p>The EOI mentions, "There are 1799 unauthorized colonies in Delhi out of which the sewerage network has been laid and commissioned in 747 U/A colonies. The work is in progress in 573 U/A colonies. It is anticipated that the septic tanks in the unauthorized colonies will be abolished completely in the next five years." This is a matter of great concern as it will be difficult for agencies to invest corers of Rupees for only 05 years. Even the life of the suction vehicle will not be covered in 05 years of time. DJB needs to guarantee eat least up-to the life, as decided by the Road Transport Department for the CNG Suction Trucks.</p>	<p>This five years is a tentative period. It may be more as the development in Delhi is a continuous feature.</p> <p>Delhi Jal Board will issue license to the mechanized vehicles owners for this activity for a period 5 years. The license can be renewed further depending upon the performance of the agency.</p> <p>Further, these machines can be utilized for cleaning of sewer lines also in future after fitting a jetting device .</p>

	Regulations 2018” which were notified by UD department on 12th November 2018		
Agency :- <b>M/s Manan Enterprises</b>			
5.	The very name of work suggests that Delhi Jal Board suggests to appoint an agency to provide mechanized vehicles for collection of septage and transportation and disposal of the same at the designated STP's/SPS's of DJB	Kindly clarify if the above work is to be awarded to one or multiple agencies as the EOI mentions contradictory to the same at various places.	It may be one or many, depending upon the response and the requirement . Present requirement is about 200 vehicles.
6.	The Firms are advised to visit and examine the site/sites and surroundings for itself on its own responsibility that may be necessary for preparation of bids and entering into a contract for	<p>a. The EOI is vague and suggests no definitive as to Is the proposed work to be awarded to one single applicant or multiple applicants?</p> <p>b. What will be the basis of selection of such applicants?</p> <p>c. Will the tender be called zone wise or area wise as each zone/area will have specific demographics and whatever technology may be suitable to one particular area may not be suitable for another area?</p>	<p>It may be one or many, depending upon the response and the requirement . Present requirement is about 200 vehicles.</p> <p>b. DJB will shortlist the agency as per the eligibility given in EOI.</p> <p>c. Tenders may be invited zone wise.</p> <p>d. One zone will be assigned to one agency.</p>

	execution of works.	<p>d. Will there be any boundation on the number of machines to be deployed in one particular zone or will the tender define the total number of machines?</p> <p>e. What assurance will Delhi Jal Board provide on the enforcement of Septage Management Rules?</p> <p>f. What guarantee of work shall be provided to the bidders and how shall it be ensured that the existing tractor septage vehicle owners shall not clear septage from the tanks?</p> <p>g. How shall Delhi Jal Board ensure that any household that wants to get its septage tank cleared shall have access to such App as proposed in the EOI?</p>	<p>e. Hon'ble NGT is monitoring the Enforcement and a High Level Committee chaired by Hon'ble LG of Delhi is regularly reviewing the same. DJB, Delhi Police, I&amp;FC, Reveue, MCD, these five department personnel have been authorized to issue challans to UA vehicles, users taking the services of UA vehicles etc.</p> <p>f. Same as above</p> <p>g. All advertisement will be done by DJB to communicate the residents through newspapers, radio , twitter, website etc.</p>
7.	The agencies shall have trained manpower for such activities duly certified by the agencies duly certified by Govt of India	We are presently employing more than 80 + employees duly registered with all Government Statutory Requirements such as ESI, EPF and request you to add the same to the tender.	Meeting these requirements is already mandatory as per laws.
8.	The agencies will decide user fee in consultation with Delhi Jal Board.	Kindly elaborate on the process for the same and what stage will the same be decided at? Since the contract is for a period of 5 Years kindly add a provision for escalation of costs keeping in view the fuel, labour & component prices which are bound to rise.	DJB has already notified the charges based on distance between the user area and the nearest STP/SPS. However, this can be revised in consultation with the agency after award of work. The charges will be escalated on 1 <sup>st</sup> April of every financial year based on WPI and CPI.

9.	The applicant may be a single independent firm or partnership firm or a joint venture in consortium with other firms/technology partner.	It is usually seen that a Joint Venture is allowed in various projects where there is little/less competition so as to encourage healthier participation. However in this field there are 100's of agencies which are carrying out such similar works. We thereby request that the Joint Venture clause be deleted and individual bidders be allowed to participate the end benefit of which shall be to the exchequer in terms of savings as only bidders who are directly willing to execute such projects shall participate.	No changes
10	The tender asks for experience in "Providing and running mechanized vehicles for collection, transportation and disposal of the septage of septage tanks to the designated STP's/ SPS's in Delhi	We M/s Manan Enterprises are a firm specializing in liquid waste management with 8 Years of experience in similar fields of providing specialized Suction/Suction Cum Jetting Machines/Desilting Machines for maintenance of sewerage system to Delhi Jal Board & Operation & Maintenance of various specialized liquid waste machineries to various other corporations across the country. We have our own fleet of over 40 Machines. We thereby request that our experience be considered as we are practically performing the same work as per the tender requirement.	As per the eligibility given in EOI.
11	Turnover Certificate for the F.Y 2020-21, 2019-20, 2018-19	Returns for F.Y 2021-22 have already been finalized and filled on a compulsory basis. We thereby request deletion of F.Y 2018-19 and addition of F.Y 2021-22	Agreed.

	has been asked for.		
12	.	<p>Delhi Jal Board shall chalk out a definite plan so as to ensure that all only licensed players are allowed to collect septage and stringent action against violations shall be taken by Delhi Jal Board or in absence of the same guarantee minimum work to the selected agencies.</p> <p>Also compulsion should be placed by DJB on users in such unauthorized colonies to download &amp; only avail services required in the tender using such APP where revenue shall directly be collected by Delhi Jal Board through the App or physically and in turn Delhi Jal Board shall pay a fixed hiring fee to the respective bidders in lieu of services rendered.</p>	<p>Hon'ble NGT is monitoring the Enforcement and a High Level Committee chaired by Hon'ble LG of Delhi is regularly reviewing the same. DJB, Delhi Police, I&amp;FC, Reveue, MCD , these five department personnel have been authorized to issue challans to UA vehicles, users taking the services of UA vehicles etc.</p> <p>A toll free number will be provided for registering of complaints which will be transferred and resolved through app by the agency.</p> <p>However, the agency have to collect the cash payment directly. The online payment by the users will be paid on the app.</p>

**ACE(P)-7**

**(K. P. SHARMA)**

**EE(SDW)-VIII**