



**OFFICE OF THE FIRST APPELLATE AUTHORITY UNDER RTI ACT-2005  
ROOM NO. 512 : VARUNALAYA PHASE-II : KAROL BAGH : NEW DELHI-5**

For this order visit Customer Section at : [www.delhijalboard.nic.in](http://www.delhijalboard.nic.in)

No : DJB/FAA-RTI/DOR/Appeal No. 1282/2015/ 3410

Dated : 28-4-15

In the matter of :

Shri U.S. Pandey,  
BC-203-B,  
Shalimar Bagh (East), Janta Flats,  
Delhi-110088

Respondent:

Dy. Director (R) CNNW

**ORDER**

This order will dispose off an appeal received on 9.3.2015 (ID No. 2962) filed by Shri U.S. Pandey, under Section 19(1) of RTI Act-2005.

The matter was taken up for hearing on 20.04.2015. None present for appellant and Smt. Neelam Kapoor, APIO/ZRO(NW)-III present on behalf PIO. The reply has been given by the PIO thereby clarifying the provisions for generation of bills on actual consumption on meter reading basis after taking into account the bills raised on average basis. However, on the perusal of the appeal filed by the appellant it appears that the appellant has grievance of getting the benefit of free water supply which was applicable for three months on account of less than 20 Kls per month consumption. It was clarified by the APIO who is also ZRO of the area that there is inbuilt provision in the software to give such benefit to all consumers wherever applicable taking into account the monthly average consumption even if the bill is generated for a longer period. Since the reply has already been given no directions are being passed in this case.

In the light of above the appeal is accordingly disposed off.

In case, the appellant is not satisfied with the orders of First Appellate Authority / information provided to her by the PIO after passing order by the FAA, he may approach the CIC for getting the information as required by him at the address mentioned below :-

Central Information Commission,  
2<sup>nd</sup> Floor, 'B' Wing, August Kranti Bhawan,  
Bhikaji Kama Place, New Delhi-110066.

Sd/  
(AMIT SATIJA)  
FIRST APPELLATE AUTHORITY

Copy for information and necessary action to :-

1. Shri U.S. Pandey, BC-203-B, Shalimar Bagh (East), Janta Flats, Delhi-110088
2. PIO/ Dy. Director (R) CNNW
3. APIO/ZRO (NW)-III- Ashok Vihar
- ✓ 4. EE (EDP) with the request to upload this order on DJB website.

FIRST APPELLATE AUTHORITY

AE (epb) ✓

programmer ?

13-5-15