

DELHI JAL BOARD
GOVT. OF N.C.T. OF DELHI

No. F (1)/DJB/Secy./Board Meeting-179th/Minutes/2026/1422

Dated: 30.07.2026

Minutes of the 179th Board Meeting of Delhi Jal Board held on 28.07.2026 (Tuesday) at 11:00 AM in the Conference Room of Hon'ble Chairman, DJB at 6th Floor, Delhi Secretariat, I.P. Estate, New Delhi-110002.

P R E S E N T

1.	Sh. Pravesh Sahib Singh, Hon'ble Minister (Water)	Chairperson, DJB
2.	Sh. Satish Upadhyay	Vice-Chairperson, DJB
3.	Dr. Sajjan Singh Yadav, (IAS) Chief Executive Officer, DJB	Member
4.	Sh. Manoj Kumar Shokeen	Member
5.	Sh. Ajay Kumar Mahawar	Member
6.	Sh. Aman Gupta, (IAS) Member (Finance)	Member
7.	Ms. Swetika Sachan, (IAS) Member (Admn)	Member
8.	Sh. Rajesh Kumar Goel, Representative of CGWB	Member
9.	Sh. Amit Kumar Jain	Secretary, DJB

CONFIRMATION OF MINUTES

Minutes of the 178th Board Meeting held on 20th May, 2026, were confirmed.

ACTION TAKEN NOTE

Action Taken Note in respect of decisions taken in the 178th Board Meeting was placed before the Board and the same was duly noted by the Board.

RESOLUTION NO.1594

ITEM NO. ADMN.-743:- Revised Pattern of Assistance (PoA) issued by Finance Department, GNCTD, vide Office Memorandum No. F.No.FIN-Exp1034/55/2025-CAG-FIN/dsI/548 dated 02-06-2026 for Grant-in-Aid in respect of Capital works of Delhi Jal Board-reg.

The Board was apprised of the proposal contained in the Preamble No. F.141.e-336138/DJB/AO(F&G)/PoA/2025/680 of Director (F&A). The Board took note of the same.

RESOLUTION NO.1595

ITEM NO. ADMN.-744:- Grant of a one-time extension for a period of six (06) months under the “Scheme for Appointment of Junior Engineers on Contractual Basis through valid GATE Score, initially for a period of one year and extendable on a yearly basis up to a maximum of three (03) years”, approved vide Resolution No. 1321 (Item No. Admn.619) in the 164th Meeting of Delhi Jal Board held on 11.01.2023.

The Board considered the above said proposal, contained in Preamble No. DJB/Dir(A&P)/DD(T)/2026/831 of Director (A&P). After deliberation on the issue, the Board approved the proposal.

RESOLUTION NO.1596

ITEM NO. ADMN.-745:- Engagement of 01(One) “Senior PR Consultant” and 01 (One) “PR Consultant” on contract basis in Delhi Jal Board initially for a period of one year or till the post is filled on regular basis, whichever is earlier against the sanctioned vacant posts of Public Relation Officer and Assistant Public Relation Officer in Pay Matrix Level-11 and Level-06 respectively on a consolidated remuneration of Minimum of Basic Pay plus DA at the applicable rates, subject to approval of Hon’ble LG of Delhi.

The Board considered the proposal contained in Preamble No. DJB/Dir(A&P)/2026/833 Dated 20.07.2026 of Dir (A&P). The Board accorded approval to the said proposal.

RESOLUTION NO.1597

ITEM NO. ADMN.-746:- Regarding requirement of DJB land admeasuring 9805.15 Sqm. on permanent basis and land measuring 4171.94 Sqm. on temporary basis for 03 years at Majlis Park by DMRC for construction of Car Maintenance Depot for extension of DMRC Line-8 (Central Vista Corridor from R.K. Ashram to Indraprastha) under MRTS Project Phase-V (A) and handing over of DJB land on which the new building of DJB is to be constructed by DMRC.

Dir (A&P) explained the proposal for the above said transfer of land and after deliberation on the issue, the Board resolved to approve the same.

RESOLUTION NO.1598

ITEM NO. ADMN.-747:- (i) Ex-post facto approval of Board for extension of M/s Wipro for O&M of RMS 2.0 for the period from 01.04.2026 to 30.09.2026.

- (ii) Delegating powers to CEO, DJB to approve the extension of M/s WIPRO for another 6 months (01.10.2026 to 31.03.2027) and beyond if required, due to the completion of migration activities beyond 30.09.2026, on the same rates, terms and conditions on nomination basis. In case additional resources are required for migration, decision may be taken at the level of CEO, DJB.

The preamble No. 507/DJB/DOR/Preamble/WIPRO Ltd./2026/6456 dated 22.07.2026 was placed before the Board. After deliberation on the issue, the Board accorded the approval to the same.

RESOLUTION NO.1599

ITEM NO. ADMN.-748:- Constitution of Jal Shikayat Samadhan Committees to resolve Grievances.

The preamble No. 6469 dated 23.07.2026 of Director (Revenue) was placed before the Board. After deliberation on the issue, it was decided that the proposal needs some modifications, therefore, the Board resolved to defer the same.

RESOLUTION NO.1600
ITEM NO. ADMN.-749:- Revision of Delegation of Powers of the Appellate Authority and Revisionary Authority in respect of Delhi Jal Board Employees.

The proposal No.DJB/VIG/2026/01 Dated 24.07.2026 was placed before the Board. The Board resolved to approve the proposal.

RESOLUTION NO.1601
ITEM NO. ADMN.-750:- Engagement of 100 Assistant Section Officers (Erstwhile Head Clerks), 200 Senior Assistants (Erstwhile UDCs), and 400 Junior Assistants (Erstwhile LDCs) on a contractual basis from the not-recommended candidates' list of the Combined Graduate Level (CGL) and Combined Higher Secondary Level (CHSL) examinations conducted by the Staff Selection Commission (SSC), initially for a period of two years or until the posts are filled on a regular basis, whichever is earlier, against the sanctioned vacant posts of Assistant Section Officers (Level-7), Senior Assistants (Level-4), and Junior Assistants (Level-2), respectively, on a consolidated remuneration equivalent to the minimum basic pay plus Dearness Allowance (DA) at the applicable rates.

The proposal No. DJB/Dir. (A&P)/2026/834 dated 24.07.2026 was placed before the Board. Director (A&P) explained the proposal and after deliberation on the issue, the Board approved the proposal.

RESOLUTION NO.1602
ITEM NO. ADMN.-751:- Revised Budget Estimates for the year 2025-26 and Budget Estimates for the year 2026-27.

The above said proposal No. DJB/B&A/Budget/26-27/2026/1014 Dated 24.07.2026 was placed before the Board. After discussion on the issue, the Board approved the same.

RESOLUTION NO.1603

ITEM NO. ADMN.-752:- Selection of Agencies for Providing Door-to-Door e-KYC, Meter Reading and Bill Distribution with Proof-of-Delivery for Delhi Jal Board.

The above said proposal No. DJB/DOR/Preamble/2026/6547 dated 24.07.2026 was placed before the Board. Director (Revenue) explained the proposal and after discussion on the issue, the Board approved the proposal.

RESOLUTION NO.1604

ITEM NO. ADMN.-753:- Proposal to introduce the Young Aqua Leaders Internship Program. The programme aims to provide undergraduate students (final year), fresh graduates, and postgraduates from recognized educational institutions an opportunity to gain practical exposure to the functioning of Delhi Jal Board.

The above said proposal No. DJB/Dir.(A&P)/DD(Trg)/2026/835 dated 24.07.2026 was placed before the Board. The Board deliberated on the same and approved the scheme with the amendments that the stipend be increased to Rs. 15000/- per month for graduates and postgraduate students for the entire period of six months, and that among equally competent candidates, preference will be given to female candidates.

RESOLUTION NO.1605

ITEM NO. ADMN.-754:-Revival of twenty-nine (29) deemed-abolished posts of Executive Engineer (E&M) to their respective posts, i.e. EE(E&M), in PB-III Rs.15,600-39,100 with G.P. of Rs.6600/- (now Pay Matrix Level-11 under 7th CPC).

The above said proposal No. DJB/Dir. (A&P)/DD(T)/2026/836 dated 27.07.2026 was placed before the Board. After discussion on the issue, the Board approved the same.

RESOLUTION NO.1606

ITEM NO. ADMN.-755:- In-Principle Approval for Centralized Hiring of Outsourced Manpower comprising 1,629 Skilled, 1,767 Semi-Skilled and 5,589 Unskilled workers for the Offices of Chief Engineer (WTP/STP), Chief Engineer (Maintenance)-I (E&M/Civil) and Chief Engineer (Maintenance)-II (E&M/Civil), Delhi Jal Board (DJB).

The above said proposal No. DJB/Dir.(A&P)/DD(G)-II & DD(B)/2026/837 dated 27.07.2026 was placed before the Board. After discussion on the issue, the Board approved the same.

RESOLUTION NO.1607

ITEM NO. T-575:-Augmentation/up-gradation of existing STPs under package-5 of liquid stream on latest parameters BOD/ TSS as 10/10 mg/l along with 15 years comprehensive operation and maintenance including 02 years interim O&M (Re-invite).

The proposal No. CE(SDW)/2026/15 Dated: 09.07.2026 of CE(SDW) was placed before the Board and after deliberation, the Board approved the same.

RESOLUTION NO.1608

ITEM NO. T-576:-Pre-feasibility study for laying of MS pressure main from Munak Regulator to Haiderpur for carrying 1050 cusec water through mechanical pumps.

The Board was apprised of the proposal contained in the Preamble No. DJB/CE(P&D)/2026/03 dated: 20.07.2026 of CE (P&D) and the Board resolved to approve the same.

RESOLUTION NO.1609

ITEM NO. T-577:-Construction of Chambers and laying UPVC pipes for house sewer connections for Zindpur GOC falling under Zindpur WWTP catchment area in Delhi.

The above said Proposal No. DJB/CE(DR)PR-I/2026/10 dated: 21.07.2026 was placed before the Board. CE(DR)Pr.-I explained the proposal and after deliberation on the proposal, the Board approved the proposal.

RESOLUTION NO.1610

ITEM NO. T-578:- Rehabilitation of Peripheral and Trunk Sewer Line Sizes varying from 450 mm dia to 1400 mm dia by open technology method (standalone) in Sector 20 to 25 Rohini in Bawana Assembly Constituency under EE(C)Dr-XII.

The above said Proposal No. DJB/CE(DR)PR-I/2026/11 dated: 21.07.2026 was placed before the Board. CE(DR)Pr.-I explained the proposal and after detailed discussion on the proposal, the Board approved the proposal.

RESOLUTION NO.1611

ITEM NO. T-579:- “Design, Construction, Operation, and Maintenance of In-Situ Wastewater Treatment for Delhi Gate Drain, directly falling into the Yamuna River”.

The above said Proposal of MD(MSR) was placed before the Board. MD(MSR) explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1612

ITEM NO. T-580:- Providing House Service connections (HSSCs) to individual households in Kirari GoC.

The above said Proposal No. CE(DR)PR-I/2026/12 dated 22.07.2026 was placed before the Board. CE(DR)PR-I explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1613

ITEM NO. T-581:- Comprehensive O&M of 55 MGD Iradat Nagar Raw Water Intake Pump House and Raw Water Twin Mains up to Dwarka WTP, Ph-I through SCADA (PKG-1A) and Comprehensive O&M of MS clear water mains emanating from Dwarka WTP to areas of Dwarka, Najafgarh, IGI airport, etc. with SCADA (PKG-III), for 5 years.

The above said Proposal No. DJB/CE(WW)-II/2026/03 dated 22.07.2026 was placed before the Board. CE(WW)-II explained the proposal and after detailed discussion on the proposal, the Board approved the proposal.

RESOLUTION NO.1614

ITEM NO. T-582:- Construction of new 20 MGD STP by demolishing the old existing 10 MGD STP Ph-I Yamuna Vihar along with 15 years O&M (i/c 2 years DLP)

The proposal No. CE(SDW)/2026/16 dated 23.07.2026 was placed before the Board. CE(SDW) explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1615

ITEM NO. T-583:-Engineering, Procurement and Construction of 4.8 MG Capacity Underground reservoir, Booster Pumping Station including Civil works, E&M works along with Peripheral Mains & Feeder Lines at Sangam Vihar.

The above said Proposal No. CE(W)PR-I/2026/03 dated 23.07.2026 was placed before the Board. CE(W)Pr.-I explained the proposal and after detailed discussion on the proposal, the Board approved the proposal.

RESOLUTION NO.1616

ITEM NO. T-584:-Engineering, Procurement and Construction of 1.20 MG Capacity Underground reservoir, Booster Pumping Station including Civil works, E&M works along with Peripheral Mains & Feeder Lines at M.B. Road for Tughlakabad Village.

The Preamble No. CE(W)PR-I/2026/04 Dated: 23.07.2026 was placed before the Board. CE(W)Pr.-I explained the proposal and after deliberation on the issue, the Board approved the proposal.

RESOLUTION NO.1617

ITEM NO. T-585:- Project Management Consultancy for ADB assisted Delhi Water Supply Improvement Project in Wazirabad Water Treatment Plant command area.

The above said Proposal of CE(W)Pr-II was placed before the Board. CE(W)Pr-II explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1618

ITEM NO. T-586:- Transmission System Improvement and Construction of Clear Water Reservoirs & Pumping station for Wazirabad WTP command area including SCADA & Instrumentation: Package-4.

The Preamble No. CE(W)PR-II/2026/05 dated 22.07.2026 was placed before the Board. CE(W)Pr.-II explained the proposal and the Board approved the proposal.

RESOLUTION NO.1619

ITEM NO. T-587:- Providing, laying and jointing sewer lines of various diameters ranging from 300 mm dia to 630 mm OD internal and peripheral sewer lines including House Service Connection at Bajitpur Thakran & Auchandi GoC in Bawana AC (under Package-7).

The above said Proposal No. CE(DR)PR-I/13 dated: 24.07.2026 was placed before the Board. CE(DR)Pr.-I explained the proposal and after deliberation on the proposal, the Board resolved to approve the same.

RESOLUTION NO.1620

ITEM NO. T-588:- Providing, laying and jointing sewer lines of various diameters ranging from 300 mm dia to 630 mm OD internal and peripheral sewer lines including House Service Connection in Palla GoC & Khera Khurd GoC in Narela AC (under Package-8).

The Proposal No. CE(DR)PR-I/14 dated 24.07.2026 was placed before the Board. CE(DR)Pr.-I explained the proposal and after deliberation, the Board accorded the approval to the same.

RESOLUTION NO.1621

ITEM NO. T-589:- Construction of 2.5 MGD Decentralized Sewage Treatment Plant (DSTP) at Sungerpur, 1.5 MGD DSTP at Khera Khurd and Sewage Pumping Stations along with other associated / allied appurtenant work for 15 years Operation & Maintenance including two years Defect Liability Period on Design, Build & Operate basis under AC-01.

The Proposal No. CE(SDW)/19 dated 24.07.2026 on the above subject was placed before the Board. CE(SDW) explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1622

ITEM NO. T-590:-Construction of 4.0 MGD Decentralized Sewage Treatment Plant (DSTP) at Jaunti, 3.0 MGD DSTP at Jatkhori and 5.0 MGD at Bajitpur Thakran along with Sewage Pumping Stations (SPSs) and other associated/allied appurtenant work for 15 years Operation & Maintenance including two years Defect Liability Period on Design, Build & Operate basis under AC-07 (Package No. – V).

The proposal No. CE(SDW)/20 dated 24.07.2026 was placed before the Board. CE (SDW) explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1623

ITEM NO. T-591:- In-Principle Approval for administrative approval of estimate for Construction of New STPs Based on Gap Analysis/trapping of Drains & future plan to strengthen Sewage Treatment Infrastructure in Delhi through NMCG funding.

The above said Proposal No. CE(SDW)/2026/18 dated 24.07.2026 was placed before the Board. CE(SDW) explained the proposal and after deliberation on the proposal, the Board approved the same.

RESOLUTION NO.1624

ITEM NO. T-592:-Operations and Comprehensive Maintenance of 110 MGD Bhagirathi Water Treatment Plant including Sangam Raw water Pump House for 05 years.

The above said Proposal contained in Preamble No. CE(WW)-I/2026/05 dated 24.07.2026 was placed before the Board. CE(WW)-I explained the proposal and after deliberation on the proposal, the Board approved the proposal.

RESOLUTION NO.1625

ITEM NO. T-593:-Supply, Installation, Testing and Commissioning of Sludge Management Systems at various STPs of Delhi Jal Board.

The proposal No. CE(SDW)/22 dated 24.07.2026 was placed before the Board. CE(SDW) explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1626

ITEM NO. T-594:-Augmentation & Upgradation of existing 25 MGD to 40 MGD STP at Yamuna Vihar Ph-3 & Construction of new 15 MGD STP at Yamuna Vihar Ph-4 along with Operation & Maintenance for the construction period, 2-years Defect Liability Period & 10 years thereafter.

The proposal No. CE(SDW)/2026/21 dated 24.07.2026 was placed before the Board. After deliberation, the Board approved the proposal for augmentation and upgradation of 25 MGD STP and construction of new 30 MGD STP.

RESOLUTION NO.1627

ITEM NO. T-595:-Rehabilitation and operation and maintenance of 20 MGD WTP at Okhla and Raw Water Pump House at Wazirabad for Okhla WTP for 5 years.

The above said Proposal No. CE(WW)-I/2026/03 dated 24.07.2026 was placed before the Board. CE(WW)-I explained the proposal and after deliberation on the proposal, the Board approved the proposal.

RESOLUTION NO.1628

ITEM NO. T-596:-Providing and laying sewer line of 300 mm to 1200 mm dia. internal and peripheral sewer line including house sewer connection for Chhatarpur Extn. under Chhatarpur Assembly Constituency, Jaunapur GOC under Chhatarpur Assembly Constituency and Mahipalpur GOC under Bijwasan Constituency, Delhi.

The proposal No. CE(DR)PR-I/15 dated 24.07.2026 was placed before the Board. CE(DR)PR-I explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1629

ITEM NO. T-597:- Providing and laying sewer line of 300 mm to 900 mm dia. internal and peripheral sewer line including house sewer connection for Tajpur Pahadi GOC (excluding O-zone) in Badarpur Assembly constituency, Delhi.

The above said Proposal No. CE(DR)PR-I/16 dated 24.07.2026 was placed before the Board. CE(DR)Pr.-I explained the proposal and after detailed discussion on the proposal, the Board approved the proposal.

RESOLUTION NO.1630

ITEM NO. T-598:- Construction of 18.5 MGD Sewage Treatment Plant (STP) at Tajpur Pahari (Badarpur), Delhi along with associated / allied appurtenant work on Design, Build and Operate (DBO) basis including 15 years O&M (Package-III).

The proposal No. CE(SDW)/21 dated 24.07.2026 was placed before the Board. CE(SDW) explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1631

ITEM NO. T-599:- Installation and Commissioning of water ATMs in Government and local bodies schools for children and residents of Delhi.

The proposal No. CE(M)-II/276 dated 24.07.2026 was placed before the Board. CE(M)-II explained the proposal for installation of 250 water ATMs. He told that the locations for installing the ATMs were proposed in consultation with the Education department. These water ATMs will be installed in Government and Municipal schools, one in each ward of Delhi. This will provide clean drinking water to students, passers-by and residents. It was advised that while finalizing the locations, the likely demand for water from these ATMs be kept in view to ensure optimum utilization of their capacity. After deliberation on the issue, the Board resolved to approve the same.

RESOLUTION NO.1632

ITEM NO. T-600:-Revival of pondage area in the upstream of Wazirabad barrage up to Ramghat towards Wazirabad WTP bank side by mechanical means.

The above said Proposal contained in Preamble No. CE(WW)-I/2026/04 dated 24.07.2026 was placed before the Board. CE(WW)-I explained the proposal. The Board was apprised that the purpose of this work is to increase the storage capacity of the Wazirabad Pond. It was also told that due to lack of response/non-acceptance of work by the bidders, this was the third attempt to get this critical work executed. The matter regarding NGT case titled Rahul Nagar Vs Govt. of NCT of Delhi & Ors was also discussed. After deliberation, the Board approved the proposal subject to legal opinion about any bearing of the above said NGT case on award of this work.

RESOLUTION NO.1633

ITEM NO. T-601:-Construction of 15 MGD at Tajpur Khurd and 1.5 MGD at Bijwasan Decentralized Sewage Treatment Plant and Sewage Pumping Station along with other associated/allied appurtenant work under Najafgarh drainage zone, Delhi with total 15 years operation & maintenance.

The proposal No. CE(SDW)/2026/17 dated 24.07.2026 was placed before the Board. CE(SDW) explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1634

ITEM NO. T-602:-Providing/ Laying/ Jointing Internal and Peripheral sewer lines in Tikri Kalan GOC under the command of proposed STP at Tikri Kalan

The above said Proposal No. CE(DR)Pr-I/2026/18 dated 24.07.2026 was placed before the Board. CE(DR)Pr-I explained the proposal and after detailed discussion on the proposal, the Board approved the proposal.

RESOLUTION NO.1635

ITEM NO. T-603:-Providing/ Laying/ Jointing Internal & Peripheral sewer lines in Tajpur Khurd GOC under the command of proposed STP at Tajpur Khurd.

The proposal No. CE(DR)Pr-I/2026/19 dated 24.07.2026 was placed before the Board. CE(DR)Pr-I explained the issue to the Board and the Board approved the same.

RESOLUTION NO.1636

ITEM NO. T-604:-Construction of 4.5 MGD at Tikri Kalan, 7 MGD at Mohammadpur Majri, 1.5 MGD at Ghewra and 10 MGD at Kanjhawala Decentralized Sewage Treatment Plant and Sewage Pumping Station along with other associated/ allied appurtenant work with total 15 years Operation & Maintenance

The proposal No. CE(SDW)/23 dated 24.07.2026 was placed before the Board. CE(SDW) explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1637

ITEM NO. T-605:-Providing/Laying/Jointing Internal & Peripheral sewer lines along with HSSCs under the command area of proposed DSTPs at Mohammadpur Majri & Kanjhawala.

The above said Proposal No. CE(DR)Pro-I/2026/17 dated 24.07.2026 was placed before the Board. CE(DR)Pr-I explained the proposal and after detailed discussion on the proposal, the Board approved the proposal.

RESOLUTION NO.1638

ITEM NO. T-606:-Providing Sewerage System in Garhi Rindhala, Jaunti, Tatesar, Nizampur, Punjab Khor, Jat Khor, Qutubgarh & Mungeshpur villages along with their adjoining U/A colonies.

The proposal No. CE(DR)Pr-I/2026/20 dated 24.07.2026 was placed before the Board. CE(DR)Pr-I explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1639

ITEM NO. T-607:-Operation & Comprehensive maintenance of 50 MGD Water Treatment Plant Dwarka Phase-I for 05 Years.

The above said proposal was placed before the Board. CE(WW)-II explained the issue to the Board and the Board resolved to approve the same.

RESOLUTION NO.1640

ITEM NO. T-608:-General Consultancy for Preparation of Water Master Plan for Delhi, DPR Preparation, Bid Process Management and Supervision Services for Non-Revenue Water (NRW) Reduction in Delhi. (Six Zones).

The above said Proposal No. CE(W)Pr-II/2026/P-06 dated 24.07.2026 was placed before the Board. CE(W)Pr-II explained the proposal and after deliberation on the proposal, the Board approved the proposal.

RESOLUTION NO.1641

ITEM NO. T-609:-Construction of Wastewater Treatment Plants at Ghitorni, Fatehpur Beri Asola and Rangpuri, Delhi with 15 years Operation & Maintenance on DBO Basis (Package-II)

The above said proposal was placed before the Board. CE(SDW) explained the issue to the Board and the Board resolved to approve the same.

Any other matter with the permission of Hon'ble Chairperson, DJB

Following matters were also discussed :-

1. It was discussed that for effective and equitable water distribution across Delhi, a centralised water distribution monitoring system may be developed.
2. It was discussed that Complaints relating to sewer overflow, pipeline leakages, and water supply interruptions often remain unresolved due to delayed field response, therefore, quick response teams for water supply and sewerage should be constituted

and available 24 X 7 for emergency response. These teams should be well equipped, properly trained and dressed in.

3. It was discussed that consumers continue to face incorrect bills due to faulty meter readings, billing errors, and legacy disputes. Suitable mechanisms need to be set up, preferably making use of technology, to resolve these grievances. Camp approach may also be explored.
4. It was also discussed that the tanker operation system needs further improvement.

The Meeting ended with a vote of thanks to the Chair.

CHAIRPERSON, DJB


SECRETARY, DJB