

**DELHI JAL BOARD**  
**GOVT. OF N.C.T. OF DELHI**

**Minutes of the 168<sup>th</sup> Board Meeting of Delhi Jal Board held on 19.07.2024 (Friday) at 03:00 PM. in the office of Hon'ble Chairperson, DJB at 6<sup>th</sup> Floor, Delhi Secretariat, I.P. Estate, New Delhi-110 002.**

**P R E S E N T**

1.	Ms. Atishi Marlena, Hon'ble Minister (Water)	Chairperson
2.	Sh. Manish Kumar Gupta (IAS) Addl. Chief Secretary (U. D.)	Ex-Officio Member
3.	Sh. A. Anbarasu (IAS) Chief Executive Officer, DJB	Member
4.	Sh. Sharad Kumar Chauhan, Member of Legislative Assembly	Member
5.	Mr. Azimul Haque (IAS) Member (Admn.)& Member (Finance)i/c	Member
6.	Sh. Ashok Kumar Patre, Scientist ' E'	Representative of CGWB
7.	Sh. Amit Kumar Jain	Secretary, DJB

**CONFIRMATION OF MINUTES**

Resolution No.1371, Agenda Item No. Admn.-647 in respect of confirmation of Minutes of 167<sup>th</sup> Board Meeting held on 17.01.2024, were confirmed.

### **Action Taken Note**

The Action taken notes in respect of the decisions taken in 167<sup>th</sup> meeting of the Board held on 17.01.2024 were placed before the Board, and the same were taken on record.

During the discussion on the ATR of the 166<sup>th</sup> Board Meeting, the Board observed that the desired report regarding extension of contractual engagement to the post of Doctor was given effect to, whereas contractual engagement for the post of Consultant and Additional Private Secretary on co-terminus basis were discontinued. As decided by the Board earlier, a report, in this regard, was not placed at the 168<sup>th</sup> Board Meeting and, therefore, it was decided that a report on this matter be placed at the next Board Meeting.

During the discussion on ATR of 167<sup>th</sup> Board Meeting, the Board directed that a review meeting be held in respect of Agenda Item No. Admn.-642 viz. conversion of loan into grant and provide further planned funds in grant-in-aid. and matters/status brought to Board in Agenda Item No. Admn.-644 regarding report on unspent balance of DJB as on 31.03.2023, a report be placed at next Board Meeting.

### **RESOLUTION NO. 1372**

#### **ITEM NO. ADMN.-648: LPSC Waiver, Automated Bill Recasting and Incentivization Scheme.**

The Board was informed of the legacy of arrears in bill payment and the need to mobilize revenue to meet the maintenance needs of DJB as outlined in detail in the agenda placed before the Board at its last and deferred meeting. The Board considered the proposal in detail as contained in F.No.497/DJB/DOR/LPSC Waiver and Automated Bill Rectification Scheme 2024 dated 04.03.2024 of Revenue wing and resolved to approve the proposed LPSC Waiver, Automated Bill Re-casting and Incentivization Scheme as per **Annexure-III** of the proposal with the following modifications: -

- (i) Interest @4% p.a. may be charged in place of 6% p.a.
- (ii) Payment of current bills during the scheme period shall be paid in full.
- (iii) All post RMS periods shall be combined into one for easier understanding of the public at large & smooth implementation of the scheme.
- (iv) Consumers may be given the option of paying the entire recast amount along with applicable interest in up to four instalments in place of six instalments, subject to the condition that the consumer must pay a minimum of 25% of the recast amount along with applicable interest as the first instalment.
- (v) All instalments will have to be paid before the expiry of the date of the fourth instalment. In case of default by any consumer, due to any unavoidable and documented circumstances, the consumers so affected may claim relief within one billing round after the expiry of the date of the fourth instalment. CEO, DJB shall be authorized to dispose of such cases. However, the consumers must have paid at least 50% of the recast amount along with applicable interest before the expiry of the date of the fourth instalment, failing which the consumer shall be ineligible for such relief.
- (vi) The consumers must mandatorily provide their mobile number for being a part of this scheme.
- (vii) In case of any operational difficulties that may arise in the implementation of the scheme, CEO, DJB is authorized to remove the same keeping in mind the interest of DJB.
- (viii) DJB shall increase the tariff within the current calendar year, failing which the scheme will cease to operate as on 31st December, 2024.

Accordingly, the modified “LPSC Waiver, Automated Bill Recasting and Incentivization Scheme” as discussed and decided at the Board meeting, is attached with the Minutes as **Annexure-A**.

The Board further resolved to refer the scheme to UD Department, GNCTD for necessary approval/orders of the Government.

**RESOLUTION NO.1373**

**ITEM NO. ADMN.-649: Hiring of Manpower for online spot reading billing and distribution of bills and other activities in outsourced Zonal Revenue Offices through M/s ICSIL for the period w.e.f. 03.04.2024 to 31.03.2025.**

The Board considered the proposal contained in proposal No. DJB/DOR/Preamble/Hiring of Manpower/2024/3772 dated 18.07.2024 and resolved to accord approval for extension of hiring of manpower for the period w.e.f. 03.04.2024 to 31.03.2025.

**RESOLUTION NO.1374**

**ITEM NO. ADMN.-650: Ratification for extension to M/s WIPRO/System Integrator for continued service of O&M RMS 2.0 for one year w.e.f.01.04.2024 to 1.03.2025.**

The Board considered the proposal contained in proposal No. DJB/DOR/2024/3773 dated 18.07.2024 for the extension granted to M/s WIPRO/System Integrator for continued service of O&M RMS 2.0 for one year w.e.f. 01.04.2024 to 01.03.2025 and resolved to approve the same.

**RESOLUTION NO.1375**

**ITEM NO. ADMN.-651: Framing of new Regulation for levying Late Payment Surcharges (LPSC) on defaulting consumers due to delay in payment of billed amount beyond the due date.**

The proposal No. DJB/DOR/Preamble/Scheme/2024/3774 dated 18.07.2024 in respect of framing of new Regulation for levying Late Payment Surcharges (LPSC) on defaulting consumers due to delay in payment of billed amount beyond the due date, was placed before the Board and the matter was considered and discussed in detail. The salient features of the proposal, as outlined in the Agenda, was explained to the Board in detail. After detailed deliberations, the Board resolved to approve the same with a minor modification in the draft Regulation No.4(ii) viz. deleting the phrase – “*or say @1.25% per month*” occurring in the regulation. It was also suggested to further examine giving incentives to domestic consumers who desire to make early payment of their dues/bills.

#### **RESOLUTION NO.1376**

**ITEM NO. ADMN-652: Proposal for engaging PMC(Project Management Consultant) to help DJB in framing of RFP etc. for onboarding a comprehensive ERP solution along with integrated billing solutions for its use.**

The Board considered the proposal contained in Item No. Admin.- 652. Member (A/F) briefed the Members of the Board about the recent initiative undertaken by the Revenue Wing of DJB to upgrade the existing Revenue Management System, RMS 2.0 to a more comprehensive RMS 3.0 and the subsequent decision to go for a comprehensive ERP solution with a robust billing component in its place as detailed in the Preamble Note.

He informed the Board that the proposal envisages selecting one of the four Tiers-I Consultants empanelled by NICS I as PMC on nomination basis after assessing their presentation and suitability for the task, on terms already settled by NICS I. He further stated that since DJB is a grantee institution, and the proposed project involves expenditure to the tune of Rs. 100 plus crores, the proposal would also require the prior approval of Finance Department, GNCTD.

In this regard, ACS (UD) advised that rather than going for NICSI empanelled agencies, the Board should try to float a limited tender on QCBS method, as the Finance Department may not agree to the proposed methodology. After detailed deliberations, the Hon'ble Chairperson suggested that both options should be kept open by the Board and the CEO should be authorised to decide for onboarding the ERP solution as quickly as possible by adopting whichever methodology is feasible and desirable and also brings the desired results at the earliest.

The following timelines were fixed by the Board for this work:-

- (i) **Finalization of Consultant (PMC) for onboarding ERP Solution:** - Three (03) months from the date of approval by the Board.
- (ii) **Floating of RFP after engagement of PMC:** - Six (06) months.
- (iii) **For ERP to become operational in DJB:** - Two (02) years from the date of selection of System Integrator.

#### **RESOLUTION NO.1377**

#### **ITEM NO. ADMN.653 (On Table):- Revision in Domestic & Commercial Water Tariff.**

The Board considered the proposal contained in proposal No. DJB/DOR/Preamble/Tariff/2024/3778 dated 19.07.2024. The Board also took note of the need to review the water and sewerage tariff in DJB which has not been revised since 2019. After some deliberation, the Board decided that the matter be deferred and placed at the next Board Meeting for a decision.

**RESOLUTION NO.1378**

**ITEM NO. ADMN.-654 (On Table): Intimation to the Board regarding communications received from UD, Department/Finance Department, GNCTD.**

The Board was apprised of the various directions received from the UD./Finance Department of GNCTD providing the directions on powers granting AA/ES for projects issued by Finance Department as contained in proposal No. DJB/DIR.(F&A)/2024/2019 dated 19.07.2024 and took note of the same. It was also noted that the UD Deptt., GNCTD (viz. the administrative department of DJB) will issue necessary clarifications on the directions of Finance Department.

**RESOLUTION NO.1379**

**ITEM NO. T-432: Proposal to seek in-principle approval for providing consultancy services for carrying out Study for improvement in existing sewer network (excluding the scope of work covered in SMP-2031 for unsewered area) and SPS/STP of Delhi.**

The Board considered the proposal contained in proposal No. CE(P&D)/2024-25/01 dated 16.07.2024 of CE(P&D) and resolved to approve the proposal to identify an agency for providing consultancy services for carrying out Study for improvement in existing sewer network (excluding the scope of work covered in SMP-2031 for unsewered area) and SPS/STP of Delhi.

**RESOLUTION NO.1380**

**ITEM NO. T-433: Providing consulting services for improvement of existing water supply and reduction in NRW by System Reforms in various zones of Delhi.**

The Board considered the proposal contained in proposal No. CE(W)Pr-II/2024/P-1 dated 17.07.2024 of CE(W)Pr-II and resolved to request the U.D. Deptt. to expedite the proposal submitted earlier by DJB for providing consulting services for improvement of existing water supply and reduction in NRW by System Reforms in various zones of Delhi.

### **RESOLUTION NO.1381**

**ITEM NO. T-434: Apprising the action taken and way forward for controlling Ammonia in raw water at Wazirabad WTP.**

The Board was apprised of the proposal contained in Proposal No. CE(Water Works)-I/P/2024/01 dated 17.07.2024 regarding the action taken and way forward for controlling Ammonia in raw water at Wazirabad WTP. The Board took note of the developments as contained in the Agenda points in detail. The Board further directed to prepare a comprehensive action plan for the upcoming winter and to submit the same by mid August, 2024.

### **RESOLUTION NO.1382**

**ITEM NO. T-435: Information regarding NOC issued to the operator of Nangloi PPP Project to allow the lead partner M/s VIPL to hold 100% equity shares against existing 51% by way of purchase of all securities held by the JV partner M/s SWACH Environment Pvt. Ltd. In Nangloi PPP Project.**

The Board was apprised of the proposal contained in Proposal No. CE(Water Projects)-I/P/2024/01 dated 17.07.2024 of CE(Water) Projects-I regarding NOC issued to the operator of Nangloi PPP Project to allow the lead partner M/s VIPL to hold 100% equity shares against existing 51% by way of purchase of all securities



held by the JV partner M/s SWACH Environment Pvt. Ltd. in Nangloi PPP Project. The Board took note of the information.

**RESOLUTION NO.1383**

**ITEM NO.T-436: Installation of 30 nos. Reverse Osmosis (R.O.) plants and Water Dispensing Units (WDUS) on pilot basis at various parts of Delhi on Design, Build, Finance, Operate And Transfer (DBFOT) basis.**

The Board was apprised of the proposal contained in Proposal No. CE(Water)proj-I/2024/P/02 dated 18.07.2024 regarding the proposal for information of the Board that balance RO Plants may be dropped. The Board considered the proposal. It was suggested that a technical assessment/study be carried out through the DPCC and expert advice taken in detail. After discussion on the matter, it was decided to bring a detailed agenda at the next Board Meeting.

**RESOLUTION NO.1384**

**ITEM NO. T-437: Information/Apprising of the Board on the status of Installation of RO Plants at Lakes and other DJB Installations.**

The Board was apprised of the proposal contained in Proposal No. CE(QC/GW)01 dated 18.07.2024 regarding the information of the Board on the status of Installation of RO Plants at Lakes and other DJB Installations. The Board considered the proposal. It was suggested that a technical assessment/study be carried out through the DPCC and expert advice taken in detail. After discussion on the matter, it was decided to bring a detailed agenda at the next Board Meeting.

**Any other issue with the permission of Hon'ble Chairperson, DJB.**

**ISSUE NO.-1:** During the discussion on the Agenda Item No. Admn.- 649 regarding hiring of manpower for spot billing, it was decided that a WhatsApp Chatbot be operated for various revenue/billing related services to consumers and self-billing also be included in this WhatsApp Chat Boat facility.

**ISSUE NO.-2:** It was discussed that the existing fine for Rs.2000/- as provided in the Act (Delhi Water Board Act, 1998) on default consumer for wastage of potable water is very less and ineffective. Water is a precious commodity and a deterrent fine is required for its wastage. Accordingly, it was decided to put up a proposal for appropriate amendment in the Delhi Water Board Act and recommend it to GNCTD.

**ISSUE NO.-3:** The Hon'ble Chairperson, DJB referred to the issue of blockage in the sewer lines and the need to have adequate number of machinery including Recycler machines to attend to the complaints of blockage etc. in a time bound manner and further advised to add machines wherever needed in maintenance circle wise etc. It was informed to Hon'ble Chairperson, DJB that the issue will be reviewed in detail and whenever needed, additional machines will be deployed by DJB. Hon'ble Chairperson directed that at least 11 Recycler or Super-Sucker machines are to be hired -one for every circle- to tackle sewer overflow issues.

The meeting ended with a vote of thanks to the Chair.

**CHAIRPERSON, DJB**

**SECRETARY, DJB**