DELHI JAL BOARD OFFICE OF THE JOINT DIRECTOR REVENUE(HQ) VARUNALAYA PHASE-II, JHANDEWALAN, NEW DELHI-110005.

NO. DJB/JDR(HQ)/2014/ 7556 to 76 24 DATED: 30/5/14

MEMORANDUM

Attention is invited to a News Items published in leading Newspapers which conveyed a wrong message that only non-functional water meters would be replaced through A.M.R./Non A.M.R. Meters.

- Attention in this regard is invited to Section 17(i) of Delhi Water Board Act, 1998 which provides that "The Board may provide Water Meters to measure the consumption of water by any person using water supply by the Board and, until the contrary is proved, it shall be presumed that the quantity of water shown by the meter has been consumed".
- The issue was also discussed with Member (Water Supply), Member 3. (Finance) and DOR. Accordingly, Chief Engineer(Water) Project is issuing necessary clarification for publishing it through press release for information of the DJB's consumers, that the Board is in the process of installing AMR and Non AMR Meters of best quality in different areas for effective/efficient metering and to reduce non-revenue water. This will also eliminate possibility of manual errors. Exercise for this has already begun.
- It is, therefore, clarified that AMR Meters are being installed in selected clusters compatible with the Meter Reader Diary of a particular area so as to enable us to put the revised data into the billing system. This requires replacement of existing water meters irrespective of ownership of meter or condition of water (functional or non-functional) in the clusters selected.
- Further, it has been observed that some consumers are removing their AMR water meters and re-installing their own meters under intimation to ZRO

concerned. It may be noted that such action is in violation of Meter Regulation, 2012 as the same should be replaced only by an AMR meter. Therefore, it is advised to direct the field staff to educate the consumers and also intimate the details of new water connections for installation of AMR water meters in the identified areas. It is once again clarified that in the selected areas all the meters are to be replaced with AMR water meters only and no other meter is allowed in these areas even in case of re-opening or new connection.

For strict compliance.

(R. S. GODBOLEY)

JT. DIRECTOR(REVENUE) HO

All Z.R.O's.

Copy to:

- 1. Member (Finance).
- 2. Director(Revenue).
- 3. Secretary to C.E.O.
- 4. C.E.(P)W-I.
- 5. All Jt. Directors(R)/Dy. Directors(R).
- 6. S.E.(Project)W-I.
- 7. Consultant(PR).
- 8. All E.Es(Maintenance).

JT. DIRECTOR(REVENUE) HO