

DELHI JAL BOARD
REVENUE DEPARTMENT

No.F.DJB/JDR/HQ/RTI/2014/12568

Dated : 01/09/2014

Report in compliance to CIC order in file NO.CIC/AD/A/2013/001926-SA dated 16-07-2014.

Hon'ble Information Commissioner vide above orders, has advised Delhi Jal Board

- 1) to notify such information regarding allowing the consumers - who have got defective water meters, to get the private water meters fixed at their cost and they will not be charged any meter rent etc. in the form of a circular for public domain.

In this regard it is submitted that both the above informations are already available on the Board's website under "Water Meter Issues" and in Chapter-IV of Delhi Water and Sewer(Tariff & Metering) Regulation-2012 dealing metering issues. Regulation 25(a) provides that

"Meter rent and Safety of water meters - (a) Meter rent for the meter provided by the Board shall be levied as per rates prescribed in Annexure-II of Schedule II hereto".

- (B) The Commission has further directed the Board
 - (i) To provide comprehensive reply on the measures initiated by the Board to replace 50% defective water meters with specific time period.
 - (ii) To explain the probable loss sustained by the Board because of defective water meters due to which billing on 22 KL per month is being done.


In this regard it is stated that Board had invited tenders for purchase/installation and maintenance of four Lac water meters and these meters are in process of being installed in phase-I. It is not feasible for the Board to replace all the defective meters in one go. Therefore, the consumers are advised to install water meters of prescribed specifications from the open market as and when required. This aspect was also endorsed in the judgement of the Hon'ble High Court of Delhi in the matter of Rajinder Nagar Welfare Association (Regd.) v/s Delhi Water Board and others in Feb,

2011. This decision was widely publicized through Public Notice in Hindi, English and Punjabi News papers (copies enclosed)

As far as quantifying probable loss sustained by the Board on account of defective/missing meters is concerned, it is difficult to quantify the loss because defective meters category may include consumers whose actual consumption is more than 22 Kl. Per month. Consumers who are being charged @ 22 Kl per month may be effectively using more than what they are being charged for. Further, Regulation 13 of Delhi Water and Sewer (Tariff & Metering) Regulation, 2012, which is available on Board's website, provides procedure to be followed in case of billing of non-functional water meters and, may be referred to by any consumer.

The above report is being submitted for kind perusal of the commission. A copy of the same is being forwarded to the Appellant as ordered by the Hon'ble Commission and is also being uploaded on DJB's official website under "Water Meter Issues".

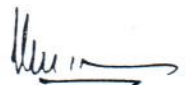
This issues with the approval of the Competent Authority.


(A.K. Kaushik)
Dy.Dir.(R)HQ-I

Information Commissioner,
Room No. 315, August Kranti Bhawan,
Bhikaji Cama Place,
New Delhi-110066.

Copy to :-

- 1) Sh. Suresh Kumar, H. No. 442, Sector-09, R.K. Puram, New Delhi-110022.
- ✓ 2) EE(EDP) for uploading on DJB website.


Dy.Dir.(R)HQ-I