

**DELHI JAL BOARD: GOVT. OF NCT OF DELHI**  
**OFFICE OF THE DIRECTOR (REVENUE)**  
**VARUNLAYA PHASE-II, KAROL BAGH, NEW DELHI**

NO.DJB/DOR/Rebate Scheme-Clarifications/2016/ <sup>6437</sup><sub>to</sub> <sup>6547</sup> Dated: **7-06-2016**

**Subject: - Scheme of waiver of LPSC and Arrears- Clarifications regarding**

Delhi Jal Board vide resolution no. 259 through circulation (Between 125<sup>th</sup> & 126<sup>th</sup> meeting) duly confirmed on 01.03.2016 (126<sup>th</sup> meeting) had approved and recommended to the Govt. of N.C.T. of Delhi, the scheme for waiver off 100% LPSC amount and slab-wise waiver on accumulated areas depending on category of colony on the basis of MCD House tax in respect of all domestic individual and bulk water connections. Govt. vide Order No.F.No.16(595)/UD/ W/2016/213-222 dated 24-02-2016 had notified the scheme.

Following issues have arisen during implementation of the Scheme:-

- (a) There are cases where bills of the consumers could not be generated during previous billing cycles/long time and bill is generated in RMS after 30-11-2015. In such cases as bill pertains to previous period, the consumers are approaching for waiver of billing amount till 30-11-2015. System cannot auto-generate arrear rebate due to absence of billing arrear as on 30-11-2015 in account of the consumer.
- (b) There are cases where consumers had installed water meter but had not intimated to the respective Zonal Revenue Offices or was left pending in zone and hence was not entered in Revenue Management System and, therefore, bills were being generated on average basis. No rebate was eligible to

such consumers, since their meters were not functional in the system. Now, consumers are approaching with their meter details of previous period but on re-generation of bill, after entry of meter details and latest reading, though system cancels all previous bills and a fresh bill is generated but, no rebate on bill(s) upto 30-11-2015 is allowed, as there were no arrears in consumer account on that date as bill was generated without reading.

- (c) There are cases where bills of consumers were raised on the basis of incorrect reading/no status/house lock/meter lock etc., may be prior to 30-11-2015. These bills have subsequently been revised after 30-11-2015 on the basis of correct meter reading verified by the respective zones since the bills are generated after 30-11-2015, no rebate on dues accrued as on 30-11-2015 is admissible, as there are no arrears in consumer account as on 30-11-2015.
- (d) There are cases where new connections have been sanctioned from 2014 onwards but their first bill is being generated after 30-11-2015. In such cases, consumers are requesting for rebate for the proportionate bill upto 30-11-2015.
- (e) In case of E, F, G & H category of consumers, 100% principal as well as LPSC have been waived off till 30.11.2015. However, during subsequent billing rounds, i.e. w.e.f. 01-12-2015 LPSC has been levied on such consumers as the rebate scheme was implemented w.e.f. 15-02-2016. Consumers are now approaching for waiver of such LPSC also as all dues as on 30-11-2015 stand waived off.

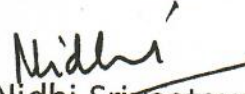
On the principal of equality, it has been decided that consumers covered in above categories (a to e) will also be allowed rebate on arrears calculated on proportionate basis upto 30.11.2015, provided the consumer bill is on O.K. read basis.

Waiver on principal amount alongwith LPSC, if due, as per respective colony classification would be allowed through manual rebate after calculating proportionate arrears upto 30-11-2015 and manual adjustment be allowed through the concerned ZRO/DD/JD/DOR depending on delegation of financial powers of the respective officers.

Further, all officers allowing aforesaid adjustment will maintain a record of such cases in their office according to their delegation of financial power and will submit a report on 15th of every month to Revenue HQ.

Above, decisions are circulated for compliance by all concerned.

This is issued with the approval of the Competent Authority.

  
(Nidhi Srivastava)  
Director (Revenue)

Copy to:

1. PS to Chairman, DJB for kind information.
2. Vice Chairman, DJB
3. All Members of the Board for kind information.
4. Secy. to CEO for kind information of CEO.
5. Member (A)/Member(F)/Member(W)/Member(Dr.).
6. All Chief Engineers(Maint.) .
7. Director (F&A)/Director(A&P)/Secy,DJB
8. Jt. Director (Vig.)/Jt. Director(F&A)-I & II.
9. All ACs/AO(R)/AO(Treasury).

Copy for information and necessary action to:

1. All Area Jt. Directors (Revenue)/ All Dy. Directors(Revenue).
2. All SEs(Maintenance)/ S.E.(Project)W-I/ All EEs

(W/S/R)/EE(Project)W-I/ EE(Project)W-VII.

3. All ZROs./MNWS/MVV/NWS.
4. Consultant (PR): for necessary Press Release.
5. A.O.(Revenue)HQ/A.A.O.(Revenue)HQ.
6. E.E. (EDP) : for uploading on DJB Website.
7. Project Director, M/s. TCS, 6<sup>th</sup> Floor, Varunalaya Building-II for necessary modification in application software.
8. Guard File.

*Wadhwa*  
Director (Revenue)  
o/c