



**DELHI JAL BOARD
GOVERNMENT OF NCT OF DELHI
OFFICE OF THE DEPUTY DIRECTOR (D)
VARUNALAYA, PHASE-II, KAROL BAGH,
NEW DELHI-110005.**



No.DJB/DD(D)/Order/2025/ 48382

Date: 23.10.2025

Order No. 150

In pursuance of the Order No. F.ARD-DMAOEPMU/(MISC)/1/2025-Plg-AR/2024-2438 dated 01.10.2025, issued by the Administrative Reforms Department, Government of National Capital Territory of Delhi, regarding establishment of a Public Grievance Redressal Mechanism namely "**Delhi Mitra App – Jan Shikayat Samadhan**" for timely redressal of grievances, effective service delivery, information dissemination and suggestion/ideas, **Sh. Pardeep Kumar, Deputy Director (Work Monitoring Cell)** is hereby appointed as Nodal Officer of Public Grievance Redressal Mechanism namely "**Delhi Mitra App – Jan Shikayat Samadhan**" with immediate effect.

This issues with the approval of the Competent Authority.

Dy. Director (IT)
Delhi Jal Board, GNCTD

Dy. No. 1739 dt. 24/10/25

Suvarna Tushaba Shinde Ogale
23/10/2025

(SUVARNA TUSHABA SHINDE OGALE)
Deputy Director (D)

Copy for information to the:

1. Chief Executive Officer, Delhi Jal Board, Govt. of NCT of Delhi.
2. Member(A)/Member(Fin.)/Member(WS)/Member(Dr.)/CVO, DJB.
3. All Directors/Jt. Directors/Dy. Directors.
4. All CEs with request to circulate the same in their circle.
5. Dy. Director(WMC)
6. E.E.(EDP) for uploading the same on DJB website.
7. Office Copy.

Suvarna Tushaba Shinde Ogale
23/10/2025

Deputy Director (D)

DD(I/T)

Page I

29/10/2025