



DELHI JAL BOARD
GOVERNMENT OF NCT OF DELHI
OFFICE OF THE DIRECTOR (REVENUE)
VARUNALAYA, PHASE-II, KAROL BAGH, NEW DELHI-110005

No. DJB/DOR/ZRO/2026/ 2514
Instructional Order

Dated: 24/2/2026

Subject: Scheme for Waiver off LPSC (Late Payment Surcharge)

In order to provide relief to consumers in settlement of the outstanding arrears of water bills, Board vide Resolution no 1557, Item No. 733 has approved 100% LPSC waiver on bills of Non-Domestic consumers with immediate effect as under: -

- 100% LPSC waiver is granted if outstanding principal amount /arrears along with current bill, if any, as on cut-off date or 30.09.2025 is cleared during the period of the scheme.
- The scheme is valid from the date of implementation to 15.08.2026.
- LPSC waiver scheme is allowed to all Non-Domestic active consumer irrespective of status of water meter (working or non-working) so that they can settle their outstanding dues
- No LPSC will be levied during the currency of Scheme. However, LPSC will be levied on unpaid bills after the end of scheme if outstanding principal amount is not cleared during the period of scheme.
- Government is requested to consider setting of finally waived off amount against the outstanding loan of DJB or interest thereon.
- Non-Active consumers can also approach for the waiver scheme by making payments of principal amount against their dues.
- Consumers are also allowed to make part payments of the principal amount and clear the whole principal amount during the period of scheme. LPSC waiver is available only after clearance of final balance principal amount
- In case payment by which LPSC waiver was availed, is cancelled, waiver amount will be reverted back against the account. (This provision is made as there are many cases of cheque payments to make the payments to avail the benefit of waiver scheme and such cheques are dishonoured later on)
- After the launch of the scheme, payable principal amount and LPSC waiver amount will be reflected on the bill generated in next billing cycles. For the convenience of consumers to settle their dues earlier the date of bill generation, payable principal amount and LPSC waiver amount is available on the consumer portal/ website of DJB i.e. www.djb.gov.in and in all Zonal Revenue Offices of DJB.

All ZROs/Addl. ZROs/DDRs/JDRs to take all necessary action for wide publicity and recovery of outstanding dues.

(Radhey Shyam Meena)
Director (Revenue)

All ZROs/A.ZROs

Dy. Director (M)
Delhi Jal Board, GNCTD

Dy. No. 434 dt. 2/3/26

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Copy for information/necessary action:-

1. PS to Chairman, DJB for kind information.
2. Vice Chairman, DJB for kind information.
3. Member of the Board for kind information.
4. CEO, DJB for kind information.
5. Member(A)/Member(F)/Member(W)/Member(Dr.)/CVO/Addl.CEO
6. All Chief Engineers.
7. Director(F&A)/Director(A&P)/Secretary, DJB.
8. All Jt. Directors(Revenue)/All Dy. Director(Revenue)/(Admin.)
9. All SEs(Maintenance)/EEs(Maintenance).
10. Jt. Director(F&A)-I&II/Dy. Director(Finance).
11. All Account Officers/Senior AOs/AAOs.
12. Dy. Director(PR) for necessary Press Release and necessary advertisement in the leading newspapers.
- ✓ 13. EE(EDP) for uploading on DJB Website. **DD(IT)**
14. Project Director, M/s Wipro Ltd., 6th Floor, Varunalaya Building Ph-II for n.a. please.
15. Guard File.


Director (Revenue)